# PUBLIC TRANSPORT PLANNING & MANAGEMENT: A CASE STUDY OF JAIPUR, INDIA

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**Abstract:** Effective and sustainable urban transportation in Jaipur requires meticulous planning and management. This overview explores essential components including fleet management, mode integration, safety protocols, accessibility standards, infrastructure development, route optimization, service scheduling, ticketing systems, and data-driven techniques.

Mode integration in Jaipur ensures seamless connections across buses, trains, and other transit modes, enhancing commuter convenience. Robust safety measures and emergency protocols are vital for passenger and personnel safety.

Advanced technologies like big data analytics and predictive modeling have revolutionized transit optimization in Jaipur, enabling better demand analysis, route optimization, and operational efficiency.

In conclusion, integrated and sustainable transportation strategies are crucial for improving commuter satisfaction, reducing environmental impact, and promoting equitable access to transport services in Jaipur. Prioritizing mode integration, safety standards, and advanced technologies will create a more efficient and resilient public transit system.

# Introduction:

# **Public Transportation Planning in Jaipur**

# Background

Public transportation planning in Jaipur is a multifaceted process encompassing personnel and vehicle scheduling, network architecture, line planning, and timetabling. Creating a cohesive public transit plan requires a detailed timetable, vehicle schedule, and line plan. The process is complex due to diverse subproblems requiring integrated solutions. An effective transportation plan must balance low operating costs and userfriendliness, ensuring short travel times for passengers. Integrated solutions for multi-stage problems, such as line planning and vehicle scheduling, are more challenging than addressing these stages separately.

Few studies have evaluated the costs and travel times of integrated public transit networks. Previous methods have collaboratively reviewed line plans, timetables, and vehicle schedules based on various criteria. Recent approaches recommend evaluating public transportation schedules by calculating costs and travel times. Integrated planning aims to identify Pareto solutions that minimize costs and maximize travel efficiency. The chosen solution should be cost-effective and beneficial for passengers. Theoretical bounds on cost and optimal travel time are critical for academic understanding.

In Jaipur, a comprehensive public transportation plan involves developing line plans that ensure connectivity between all origins and destinations, alongside cost estimations for vehicle schedules. The goal is to create models for cost-effective public transportation schedules, routes, and timeslots. Our study presents models to identify the most efficient transportation plans, assuming a predefined network with specific stops and connections, and passenger demand represented by an origin-destination (OD) matrix. We design line plans, timetables, and vehicle schedules for a fleet of vehicles, ensuring no overloading and optimal passenger connections. Unlike previous iterative or sequential approaches, our objective is to solve the integrated system accurately by focusing on expenses and disregarding trip time, eliminating the need for a computationally demanding timetabling phase.

# **Problem Statement**

Managing and planning Jaipur's public transportation system involves addressing several issues:

- 1. Ineffective line plans and network architectures.
- 2. Inadequate timetables and vehicle schedules.
- 3. Lack of coordination during the planning phase.
- 4. Environmental impacts from transportationrelated emissions.
- 5. Incorporating technological advancements in sustainable mobility.
- 6. Governance and policy challenges affecting transportation planning.

## Objective

The primary goals of this research are:

- 1. To create comprehensive models and techniques for determining the most cost-effective public transportation schemes.
- 2. To evaluate integrated public transportation plans in terms of cost and travel time.
- 3. To make recommendations for effective and sustainable planning and management of public transportation.
- 4. To offer solutions for reliable and durable public transportation networks in Jaipur.

# **Literature Review**

The literature on public transportation planning emphasizes passenger-centric predominantly optimization techniques, frequently neglecting cost minimization. Pätzold (2018) addresses this gap by proposing three new models aimed at economical transport schemes, contributing both theoretically and practically to cost-efficient transport planning. Murray (2015) focuses on the strategic aspects of service access in Brisbane, using spatial analytical techniques to assess public transport performance and identify system inefficiencies, thus highlighting need comprehensive the for evaluations incorporating spatial data and user feedback.

The 2015 Conference on Advanced Systems in Public Transport (CASPT) presented a broad range

of topics including simulation, real-time control, and energy-efficient scheduling. This collection underscores the importance of integrated approaches in improving public transport theory and practice. Carteni (2014) evaluates transport policies in Italy, proposing methods to incorporate EU service quality standards into public transport planning and demonstrating how significant investments impact ridership and service quality.

Bootha (2010) explores the increasing role of public involvement in transportation planning in Britain, stressing the need for inclusive decisionmaking processes influenced by socio-political forces. Seedat (2007) reviews South Africa's Public Transport Strategy, detailing policy frameworks, stakeholder interactions, and the challenges of developing integrated transportation networks.

Buchari (2009) addresses the reluctance of developing countries to adopt modern public transport solutions, highlighting the need for guidelines and best practices to transition to sustainable transportation modes. Makarovaa (2021) examines management systems that enhance urban public transportation sustainability, focusing on the integration of real-time traffic data for route optimization.

Hrelja (2019) reviews the challenges in developing efficient public transport systems, emphasizing coordination, collaboration, and governance issues. Burinskiene (2008) investigates the interaction between urban transportation and development, highlighting sustainable urban design models and their effectiveness in improving public transport systems.

Boitor (2013) discusses environmental protection's role in urban transportation planning, particularly how zoning policies can drive sustainable urban growth. Inturri (2021) underscores the importance of monitoring user satisfaction to improve public transportation quality and increase ridership.

Verma (2021) highlights the need for sustainable transportation solutions in rapidly urbanizing developing countries, addressing the challenges of increased urbanization and motorization. Choudhury (2019) reviews the use of big data in public transport planning, identifying gaps in dynamic planning models and data integration. Karlaftis (2004) describes the development of a decision support system (DSS) for the 2004 Athens Summer Olympics, emphasizing efficient real-time data management and decision-making tools. Ambrosino (2016) discusses Intelligent Transport Systems (ITS), stressing the need for user requirements analysis and feasibility studies for successful implementation.

Johanssona (2017) examines public transport planning in Sweden, focusing on economic analysis and the need for more comprehensive assessment methods. Kazak (2019) emphasizes integrating public transportation infrastructure early in urban planning to develop sustainable neighborhoods. Lio (2021) reviews transfer coordination strategies in public transport, identifying improvements to align service with passenger demand. Jevinger (2024) explores AI applications in public transport, focusing on enhancing service quality and understanding traveler behavior.

# **Literature Gaps**

The reviewed literature reveals several gaps in public transportation planning research:

- 1. **Cost Minimization:** While many studies focus on passenger-centric optimization, there is a lack of research on balancing service quality with financial efficiency, necessitating more exploration of economical transport schemes.
- 2. Service Quality Standards: The practical application and long-term impact of advanced systems and quality standards on ridership and service quality remain underexplored.
- 3. **Public Involvement:** There is a scarcity of frameworks effectively integrating public participation into decision-making processes, indicating a need for more inclusive approaches.
- 4. **Integrated Networks:** More research is required on financing and institutional frameworks to implement integrated transportation networks, particularly in developing countries.
- 5. **Sustainability Measures:** There is a gap in studies integrating real-time traffic data with

sustainability measures in urban public transportation management.

- 6. **Coordination and Governance:** Challenges in creating efficient public transport systems highlight the need for frameworks addressing coordination and governance complexities.
- 7. **Environmental and Socio-Political Aspects:** Further exploration is needed on zoning policies and their impact on sustainable urban growth.
- 8. User Satisfaction: More attention is required on monitoring user satisfaction and its relationship with service quality and ridership.
- 9. **Sustainable Solutions:** Research is needed on sustainable transportation solutions and overcoming the challenges of urbanization and motorization in developing countries.
- 10. **Big Data Applications:** There are gaps in applying big data for public transport planning, emphasizing the need for dynamic planning models and better data integration.
- 11. **Decision Support Systems:** Effective decision support systems and intelligent transport systems are crucial for enhancing public transport management.
- 12. Economic Analysis: Economic analysis methods need adaptation to better suit public transport planning requirements.
- 13. **Early Planning Integration:** Integrating public transportation infrastructure early in urban planning is essential for sustainable development.
- 14. **Transfer Coordination:** More research on practical applications and data requirements for transfer coordination strategies and AI in public transport is needed.

These gaps highlight the need for holistic and integrated research approaches that address both operational and strategic aspects of public transport planning, incorporating technological advancements, economic considerations, and stakeholder engagement to enhance overall system efficiency and sustainability.

# **Study Area - Jaipur**

Jaipur, the capital of Rajasthan in northern India, is a pivotal location for studying public transportation design and management due to its rich historical context and modern urban challenges. Positioned about 260 kilometers southwest of Delhi at 26.9124° N latitude and 75.7873° E longitude, Jaipur spans 484.64 square kilometers on the western edge of the Aravalli Range. Its semi-arid climate features hot summers reaching 45°C, a monsoon season with moderate to heavy rainfall, and mild winters with temperatures between 5°C and 22°C.

With a population of approximately 3.5 million and a density of 7,220 people per square kilometer, Jaipur has a gender ratio of 0.95:1 and a literacy rate of 76%. Rajasthani and Hindi are the main languages, and the city experiences a growth rate of 2.8%. Its historical landmarks, such as the Hawa Mahal and Amer Fort, draw global tourism, influencing traffic and infrastructure needs. The city's cultural vibrancy, marked by festivals and traditional crafts, underscores the importance of sustainable transit systems for both residents and visitors.

Jaipur's transportation infrastructure includes major roads (NH-8, NH-11), railways (Jaipur Junction), and an international airport. Public transport is managed by Jaipur City Transport Services Limited (JCTSL) and includes buses, auto-rickshaws, and cycle-rickshaws. Two-wheelers make up 27% of transport modes, cars 17%, and city buses 18%, with non-motorized transport (cycling and walking) accounting for 32%. Despite this variety, the city struggles with traffic congestion exacerbated by increasing vehicle numbers and tourism. particularly near major landmarks.

Land use in Jaipur is divided into residential (54.4%), commercial (11.8%), and transportation areas (10%). Urban sprawl is driven by its diverse topography, including plains and hills. Key challenges include improving infrastructure, managing traffic congestion, and addressing environmental issues such as high PM10 levels. Sustainable transport solutions and better urban planning are essential to enhance mobility and reduce pollution in Jaipur.

#### **Data Collection: Approach and Methodology**

#### **Public Transport Planning in Rural Areas**

Public transportation planning in rural areas involves assessing the distribution of settlements, resources, population growth, and proximity to key centers. In India, this planning typically occurs at the district level, considering the complex needs of remote areas.

About 70% of India's population resides in rural areas, with projections showing 50-55% will remain rural by 2030. Rural settlements span 543 districts across 3,287,260 sa km. often characterized by lower population densitv compared to urban areas. Villagers travel to nearby Mandi, taluk, or district centers for various activities, with preferences for bicycles for short distances and buses or cars for longer trips. Wealthier households increasingly own motorcycles or scooters, while educational travel has risen, predominantly using public buses due to student discounts.

Effective rural public transportation is crucial for economic development and often involves conventional buses and paratransit vehicles. The market for these services includes short, medium, and long-distance travel, with a focus on short and medium distances from settlements.

Many Indian states provide dedicated school transportation, which, although not public transport, plays a significant role. Optimizing vehicle use and scheduling for these services can improve efficiency.

Rural public transport needs to accommodate diverse passenger demands. Market segmentation can help by offering varying service levels, from basic to premium. Understanding the differences between accessibility (ease of reaching destinations) and mobility (ability to move) is vital. Rural development relies on improving both accessibility and mobility, particularly for those without private transportation.

The introduction of the Prime Minister Gram Sadak Yojana (PMGSY) aims to address road accessibility issues. Future planning should consider the balance between mobility and environmental impact, as increased vehicle use may pose environmental challenges. Effective rural transport policies should focus on enhancing accessibility while minimizing environmental harm, incorporating strategies for sustainable public transportation and infrastructure development.

#### Management of Public Transport

#### **Urban Transport Challenges**

In India's urban centers, inadequate road capacity causes severe traffic congestion, especially during peak hours, adding significant delays to commutes. This issue is exacerbated in major cities due to higher demand outstripping road network capacity. Urban transportation is crucial for sustainable development, with demand increasing due to population growth and changing travel patterns. Cities like Bangalore, Chennai, and Hyderabad compete globally, emphasizing efficient transportation systems that contribute to livability and competitiveness, enhancing the City Development Index (CDI) by 30%.

#### **Urban Transportation Issues**

Urbanization has led to longer trip lengths and higher travel demand, straining public transit systems and increasing private car use without corresponding road capacity expansion. This results in congestion, slower vehicle speeds, higher pollution, more accidents, and increased reliance on nonrenewable energy. To address this, mass transit needs of major cities must be prioritized, integrating road-based and rail-based networks to manage urban and suburban travel.

## **Effective Utilization of Infrastructure**

The Transportation System Management (TSM) Action Program is a policy for urban transportation planning, focusing on short-term improvements with minimal capital investment. TSM aims to maximize existing road and transit network use, addressing issues of rising costs, environmental concerns, and resource competition. Benefits include fiscal efficiency, improved urban transportation harmony, energy conservation, environmental enhancement, equity for transitdependent individuals, and urban preservation.

#### **TSM Implementation**

TSM initiatives focus on enhancing traffic flow through cost-effective measures, such as signal upgrades, one-way streets, and metered freeway ramps. These measures optimize existing infrastructure use, reducing the need for new construction and improving vehicle speeds, lowering pollution, and shortening travel times. Successful TSM plans incorporate a combination of modes to balance social fairness, environmental quality, and efficient mobility.

#### **Enhanced Traffic Flow**

TSM projects aim to enhance traffic flow by optimizing road space use, including:

- Signal upgrades to optimize traffic discharge at intersections.
- Freeway ramp metering to regulate vehicle access and maintain smooth traffic flow.
- One-way streets to increase capacity and safety by reducing intersection conflicts.

Effective TSM plans require phased implementation, starting with signal connectivity, manual adjustments, and eventually, computerized traffic-responsive control systems to manage traffic conditions efficiently.

Overall, TSM initiatives provide a comprehensive approach to managing urban transportation, addressing congestion, and improving the efficiency of existing infrastructure.

#### **Economics of Public Transport**

## **Cost of Public Transportation**

In India, public transportation is primarily used by the working and middle classes due to subsidies. Effective planning and service delivery require a shift in perception and a scientific assessment of service economics. Urban bus services vary widely across Indian cities, with different cost components affecting overall expenses. For example, the Ahmedabad Metropolitan Transport Service (AMTS) has the highest personal cost proportion at 61.29%, while the Delhi Transport Corporation (DTC) has the lowest at 28.53%. Fuel costs also vary, with DTC at 13.36% and Bangalore Metropolitan Transport Corporation (BMTC) at 35.93%.

Revenue per kilometer also differs, with BEST at Rs. 53.76 and AMTS at Rs. 30.28. Total service costs per kilometer range from Rs. 120.75 for DTC to Rs. 37.01 for BMTC, necessitating a thorough

operational analysis. Costs are categorized as fixed (salaries, depreciation, overheads) and variable (fuel, maintenance, operating expenses).

## Social, Economic, and Environmental Benefits

Efficient public transportation infrastructure in India maximizes social and environmental benefits. Key considerations include optimal fleet size and calculating policy benefits. Unfortunately, there is a lack of systematic studies on fleet requirements relative to urban population size.

# Economic Value Addition (EVA) Methodology

EVA provides a standard financial performance evaluation, considering profit, opportunity cost of concessions, and taxes. For example, APSRTC's EVA formula is: Earned Value After Capital Charges and Taxes minus (Invested Capital x Cost of Capital). Adjusted profit accounts for unpaid concessions, MV taxes, and non-profitable services. EVA highlights asset costs, enabling financial comparison at division and depot levels and enhancing accountability.

## **Recommendations from the Expert Committee on Vehicle Fuel Policy**

- 1. Install grade separators in all metropolitan areas to improve infrastructure.
- 2. Reduce idling, stop times, and speed fluctuations to lower pollutants.
- 3. Discourage private vehicle use through parking fees and other charges, reflecting true transportation costs to increase public transport demand.
- 4. Implement road pricing reflecting actual costs, potentially charging 2-3 times more during peak hours.
- 5. Use physical barriers to restrict car access in certain areas for all or part of the day.

#### **Conclusion and Future Research**

Jaipur's urban transportation faces critical challenges that require strategic intervention:

**Low SUTI Score and Unsustainable Transport:** Jaipur's SUTI score of 41.45 highlights inefficiencies in its public transport system. There's a need to reduce reliance on private vehicles by promoting mass public transport and NonMotorized Transport (NMT) to alleviate congestion, reduce pollution, and enhance mobility.

**Demand-Supply Gaps and Infrastructure Constraints:** Rapid immigration, inadequate funding, and poor integration between land use and transport planning exacerbate demand-supply gaps. Increasing private vehicle ownership due to rising incomes further strains infrastructure, especially in the poorly connected Northeastern part of Jaipur.

**Traffic Congestion and Safety Concerns:** Severe congestion results from mismatched road hierarchies, insufficient NMT infrastructure, and encroachments on roads and footpaths. This impacts commute times and contributes to high accident rates, underscoring the need for comprehensive traffic management and safety improvements.

**Underutilized Metro and Fragmented Governance:** Jaipur's metro is underutilized due to limited coverage and poor integration with other transport modes. Fragmented governance among multiple agencies with overlapping responsibilities hampers cohesive transport development.

**Inadequate Transport Planning and Financial Shortfalls:** Lack of clear targets and dedicated financial resources delays projects. The budget shortfall of INR 245,000 million highlights the need for robust financial planning to achieve sustainable transport goals.

**Challenges in City Bus Services:** Operational issues such as poor accessibility, irrational route planning, and overcrowding plague Jaipur's city bus service. Competition with private operators on lucrative routes necessitates better coordination to optimize service quality.

**High Pollution Levels and Environmental Impact:** Alarming air pollution levels, primarily from vehicular emissions, exceed national and international standards. This necessitates stringent air quality management and sustainable transport initiatives.

**Conclusion:** Addressing these challenges requires a holistic approach integrating effective transport planning, enhanced governance, investment in sustainable infrastructure, and promotion of alternative transport modes. Prioritizing these strategies will help Jaipur achieve a resilient,

efficient, and sustainable urban transport system that supports economic growth and social wellbeing.

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